

# Warranty & Owner's Obligation

5yr

## 5 Year Limited Warranty

This Standard Limited Warranty Policy and Procedures ("Standard Limited Warranty") applies to all new Consumer tires (PCR/LTR) purchased on or after January 1, 2018, sold or distributed under the GT Radial brand bearing the corresponding D.O.T. tire identification number.

To be eligible, the following criteria must be met:

- Purchased in the United States or Canada;
- The tires were operated under normal service conditions and used on the same vehicle on which they were originally installed and according to the vehicle manufacturer's recommendations;
- The consumer is the original purchaser of the tire;
- The tires are of correct size, load and speed rating for the make and type of vehicle;
- The tires were used on the proper road surfaces for which they were designed;
- The tires are not subject to an exclusion (see "What is not covered by the Standard Limited Warranty");
- The warranty claim procedure found under "Owners Obligation" is completed in full.

### What Is Covered by the Standard Limited Warranty

Upon examination by the GT Radial representative, any eligible GT Radial tire that has become unusable due to a condition attributable to materials and/or workmanship within 60 months from the date of manufacturing of the tire (DOT), and before the tire wears down to 2/32 inch (1.6 mm), and not subject to the exclusions in section "What is not covered by the Standard Limited Warranty", will be replaced with an equivalent new GT Radial product on the basis set forth in this Limited Warranty.

Adjustment on ride comfort or out-of-round is allowed only during the first 2/32 inch of the original tread depth and within 12 months from the date of purchase (whichever comes first) supported with proof of purchase.

Any GT Radial tire that satisfies the above conditions which has become unusable due to conditions attributable to materials and/or workmanship will be replaced free of charge through a GT Radial Authorized Dealer. The cost of mounting and balancing and other service charges, disposal fees, or applicable taxes are payable by the consumer (i.e. vehicle owner / end user).

Any GT Radial tire that has been worn beyond the first 2/32 inch of the original usable tread depth which is adjusted under this Standard Limited Warranty due to workmanship and/or materials will be replaced with an equivalent new GT Radial product subject to a pro-rated charge through a GT Radial Authorized Dealer. The cost of mounting, balancing, and other service charges, disposal fees, or applicable taxes are payable by the consumer.

### What Is not Covered by the Standard Limited Warranty

This Standard Limited Warranty does not apply to consumer (PCR/LTR) tires which have become unserviceable under (but not limited to) the following conditions:

- Incorrect size or load rating for the vehicle;
- Road hazard injury (e.g., a cut, snag, bruise, impact damage or puncture). For selected products covered by the Road Hazard Warranty, please visit: <https://www.gtradiat-us.com/customer-information/warranty/>
- Improper use or operation, including improper inflation pressure, overloading, curbing, use of improper rim or wheel, improper mounting or demounting, tire/wheel spinning, misuse, misapplication, negligence, tire alteration, or use in competition or racing;
- Use in commercial applications for tread wear;
- Improper maintenance of tire, wheel, or vehicle components: misalignment, imbalance, worn components, or other vehicle conditions, characteristics or defects;
- Highway tires that are operated in on-off highway applications;
- Tires subjected to severe under-inflated or run-flat conditions;
- Improperly repaired tire;
- Uneven or rapid wear which is caused by mechanical irregularity in the vehicle such as wheel misalignment, (measured tread difference of 2/32 inch or more across the tread on the same tire);
- Accident, fire, chemical corrosion, or vandalism;
- Flat spotting caused by improper storage or brake lock;
- Contamination or degradation by petroleum products or other chemicals, solid or gaseous materials other than air, nitrogen or carbon dioxide (for example, water-based sealers or balancing substances);
- Ozone or weather cracking after 48 months from manufacturing date;
- With the serial number buffed, cut or illegible;
- Purchased or used outside the United States or Canada;
- With less than 2/32nds of an inch remaining tread in any groove;
- With a ride disturbance complaint that occurs after the first 2/32nds of tread wear;
- Damaged through use of any tube or flap;
- Damaged through improper use of tire chains;
- Use of Run Flat technology tires without a properly operating low air pressure warning system (TPMS - Tire Pressure Monitoring System).

See **Owner's Obligation** section for claim eligibility.

## Owner's Obligation

To make an eligible claim under this 5 Year Limited Warranty and/or Mileage Warranty:

- Owner is responsible for proper maintenance of tire and vehicle, and maintaining proper tire air pressure;
- Owner is responsible to have the tires rotated every 5,000 to 6,000 miles in accordance with prescribed rotation patterns as recommended by either the vehicle manufacturer or GT Radial. Owner must keep rotation records and present proof of such rotations for eventual warranty adjustments;
- When making a claim, the owner must present the tire(s) to be adjusted, with an original sales invoice showing the tire description, mounting mileage, and the date the tire(s) were installed, to an authorized GT Radial retailer. Once replaced, the tire(s) adjusted become property of GT Radial;
- Owner is responsible for paying all applicable taxes set forth under this Limited Warranty;
- Owner is also responsible for paying local tire-disposal fees and any parts or service, regardless of mileage or months of service. This includes payment for tire rotation, alignment, towing, road service, valve stems and tire repairs;
- The mounting, balancing, alignment, or any other services rendered to the vehicle shall be made by a service provider authorized to perform such services;
- No claim will be recognized unless submitted on a GT Radial claim form.

## Tire Registration

The registration of a consumer (PCR/LTR) tire is a very important safety precaution required by Federal law.

Tire registration will allow GT Radial to notify the owner in the unlikely event of a product return program. The Authorized Dealer will provide a tire registration card to record the D.O.T. tire identification number, along with the dealer's name and address.

The Owner is required to fill in his or her name and address, and mail to the address printed on the card or make the tire registration online at: <https://www.gtradiat-us.com/customer-information/tire-registration/>



## Limitations & Disclaimer

This Limited Warranty is not a warranty that a tire failure will not occur or become unserviceable.

THIS LIMITED WARRANTY IS IN LIEU OF, AND GITI TIRE (USA) HEREBY DISCLAIMS, TO THE EXTENT PERMITTED BY LAW, ANY AND ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT, AND NO OTHER WARRANTY OR REPRESENTATION OF ANY KIND IS MADE BY GITI TIRE (USA) OR WILL BE IMPLIED BY LAW. THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. FURTHER, TO THE EXTENT PERMITTED BY LAW, GITI TIRE (USA) DISCLAIMS ANY LIABILITY FOR ANY INDIRECT DAMAGES, SPECIAL DAMAGES, PUNITIVE DAMAGES, INCIDENTAL DAMAGES, CONSEQUENTIAL DAMAGES, LOSS OF PROFITS, LOSS OF REVENUES, LOSS OF BUSINESS, LOSS OF GOODWILL OR REPUTATION, LOSS OF TIME, LOSS OF 4 VEHICLE USE, LOSS OF TIRE USE, INCONVENIENCE, OR OTHER COSTS, EXPENSES OR LOSSES OF ANY KIND.

Some states and provinces do not allow limitations on the duration of an implied warranty and/or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This Limited Warranty is the only express warranty applicable to GT Radial Brand tires and supersedes the terms of any previous warranty. GITI Tire (USA) does not authorize anyone to assume for it any warranty.